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COVID-19 Waivers Related to Housing Choice Voucher Program

Revised 05-04-2021

Introduction:

On April 10, 2020, the U.S. Department of Housing and Urban Development (HUD) released a series of waivers and program updates, for the Public Housing and Housing Choice Voucher (HCV) programs. The waivers were issued by HUD's Office of Public and Indian Housing (PIH) in Notice PIH 2020-05, COVID-19 Statutory and Regulatory Waivers for the Public Housing, Housing Choice Voucher, Indian Housing Block Grant and Indian Community Development Block Grant programs, Suspension of Public Housing Assessment System and Section Eight Management Assessment Program.

NOTE: On May 4, 2021, HUD released PIH Notice 2021-14 (HA), REV-3 notifying PHA's that previously approved waivers have been extended and include new deadlines. That same notice also provided additional waivers that PHAs can use. (HUD Waivers were previously revised on July 2, 2020 under PIH Notice 2020-13 and November 30, 2020 under PIH Notice 2020-33.)

Below is a list of waivers Housing Works has decided to implement for its Housing Choice Voucher Program.

HUD Waiver	Description of Waiver	Timeline
Type HCV-3: Family Income and Composition; Annual Examination – Income Verification requirements	HUD is waiving the requirement that PHAs must use the income hierarchy described by PIH Notice 2018-18. HUD will allow PHAs to forgo third-party income verification requirements for annual reexaminations, including the use of EIV, if a PHA opts to conduct annual recertifications rather than delaying them. PHAs may consider self-certification as the highest form of income verification to process annual reexaminations. This may occur over the telephone (but must be documented for the written record by PHA staff), through an email or postal mail with a self-certification form by the tenant, or through other electronic communication. Income and family composition examinations and recertifications do not have to conducted in-person. Housing Works has elected to accept self-certifications as the highest form of income verification for changes received by fax, mail, email, hand delivered to drop box or over the phone. HCV voucher holders are asked to continue to report changes in writing.	Starting: April 10, 2020 Ending: Dec. 31, 2021
HCV-4: Family Income and Composition; Interim Examinations	HUD is waiving the requirements to use the income hierarchy described by PIH Notice 2018-18 and will allow PHAs to forgo third-party income verifications, including EIV. PHAs may consider self-certification as the highest form of income verification for interim reexaminations. Interim reexaminations are not required to be held in-person. HUD waives the requirement to use the income verification requirements, including the use of EIV, for interim reexaminations. Housing Works has elected to accept self-certifications as the highest level of verification for income changes by fax, mail, email, hand delivered to drop box or over the phone. HCV voucher holders are asked to continue to report changes in writing.	Starting: April 10, 2020 Ending: Dec. 31, 2021

HCV-6: Family Self- Sufficiency (FSS) Contract of Participation; Contract	FSS has a provision that indicates that PHAs can extend Participation Contracts by up to two years (beyond the original five) for "good cause." PHAs should consider pandemic-related issues as an "automatic" good cause. HUD will consider the circumstances surrounding COVID-19 to qualify as "good cause" to extend a family's contract of participation in the FSS program.	Starting: April 10, 2020 Ending: Dec. 31, 2021
Extension	Housing Works has elected to apply the above waiver for its Family Self-Sufficiency Program. This waiver only applies to individuals participating in the FSS program.	
HQS-1: Initial Inspection	A PHA may rely on the owner's certification that the owner has no reasonable basis to have knowledge that life-threatening conditions exist in the unit instead of conducting an initial inspection. A PHA may add other requirements or	Starting: April 10, 2020
Requirements	conditions to the owner's certification. The PHA is required to conduct an HQS inspection on the units as soon as reasonably possible, but no later than December 31, 2021. The waiver may also apply to PHA-owned units.	Ending: Dec. 31, 2021 Physical
	Housing Works has elected to accept self-certifications from an owner certifying that unit does not have any life-threatening conditions. The HQS Inspector will confirm with tenant over the phone. Self-certifications will be accepted by fax,	Inspections due: June 30, 2022
	mail, email, or hand delivered to drop box. Where a self-certification was used, Housing Works will inspect as soon as reasonably possible but no later than June 30, 2022.	
HQS-2: Project-Based Voucher (PBV)	A PHA may rely on the owner's certification that the owner that has no reasonable basis to have knowledge that life-threatening conditions exist in the unit. A PHA may add other requirements. The PHA must conduct an HQS	Starting: April 10, 2020
Pre-HAP Contract Inspections,	inspection no later than June 30, 2021 but must do so as soon as reasonably possible. If there's a requirement under the Agreement to enter into a Housing Assistance Payment (AHAP) contract for newly constructed or rehabilitated	Ending: Dec. 31, 2021
PHA Acceptance of Complete Units	projects, the PHA may choose to allow the owner to certify that the PHA requirement has been met. The waiver may also apply to PHA-owned units, if the independent entity is unable to perform the inspection.	Physical Inspections due: June 30, 2022
	Housing Works has elected to accept self-certifications from an owner certifying that unit does not have any life-threatening conditions. The HQS Inspector will confirm with tenant over the phone. Self-certifications will be accepted by fax, mail, email, or hand delivered to drop box. Where a self-certification was used,	
	Housing Works will inspect as soon as reasonably possible but no later than June 30, 2022.	
HQS-5: HQS Inspection Requirements:	The Department is waiving the requirement that PHAs inspect the unit not less than biennially (certain small, rural PHAs may inspect units triennially). All delayed biennial inspections from CY 2020 must be completed as soon as reasonably	Starting: April 10, 2020
Biennial Inspections	possible but no later than June 30, 2022, and must conduct all delayed inspections from CY 2021 as soon as reasonably possible but no later than December 31, 2022. This waiver may be applied to PHA-owned units if the independent entity is unable to perform the inspection.	Resume by: As soon as reasonably possible
	Housing Works has elected to temporarily postpone biennial inspections until local government removes social distancing measures. Inspections will be delayed as indicated on the waiver. The HQS Inspector must complete any inspections delayed as soon as reasonably possible, but no later June 30, 2022 for CY 2020 Inspections and December 31, 2022 for CY 2021 Inspections.	Complete by: CY2020 Insp. – June 30, 2022
	Housing Works will resume biennial inspections as soon as reasonably possible and will complete all delayed biennial inspections no later than June 30, 2022 (CY 2020 Inspections) and December 31, 2022 (CY 2021 Inspections).	CY2021 Insp. – Dec. 31, 2022

HQS-6: HQS Interim Inspections	This waiver states that if an HQS reported deficiency is life-threatening, the PHA must notify the owner of the reported life-threatening deficiency and the owner must correct it within 24 hours of the PHA notification or provide documentation (e.g., text or email a photo to the PHA) that the deficiency does not exist. For non-life-threatening deficiencies, the PHA must notify the owner within 30 days and the owner must either make the repair or document that the deficiency does not exist within 30 days of the PHA notification. The PHA may add other requirements. The PHA is not required to conduct an on-site inspection to verify the repairs have been made, but may rely on alternative verification methods (e.g., photos, tenant certification, etc.). This waiver may apply to PHA-owned units where the independent entity is unable to perform the inspection. Housing Works has elected to rely on alternative verification methods to confirm that life-threatening conditions have been corrected within 24 hours of notification to owner of deficiencies. As indicated in the waivers, Housing Works will allow for repairs to be verified by alternative methods.	Starting: April 10, 2020 Ending: Dec. 31, 2021
HQS-7: PBV Turnover Unit Inspections	The Department is waiving the regulation that requires a PBV unit inspection before the unit is leased to a new family. The PHA may rely on the owner's certification that the owner has no reasonable basis to have knowledge that life-threatening conditions exist in the unit. The PHA may add other requirements. The waiver may be applied to PHA-owned units if the independent entity is unable to complete inspections. Housing Works has elected to accept self-certifications from an owner certifying that unit does not have any life-threatening conditions. The HQS Inspector will confirm with tenant over the phone. Self-certifications will be accepted by fax, mail, email, or hand delivered to drop box. Where a self-certification was used for	Starting: April 10, 2020 Ending: Dec. 31, 2021 Physical Inspections due: June 30, 2022
HQS-9: HQS Quality Control Inspections (QCI)	non-life threatening conditions, Housing Works will inspect no later June 30, 2022. The Department is waiving its supervisory quality control inspections until December 31, 2021. This waiver provides for a suspension of the requirement for QC sampling inspections. Housing Works has elected to delay QC Inspections until December 31, 2021. QC Inspections will resume on January 1, 2022 unless waiver is subsequently	Starting: April 10, 2020 Ending: Dec. 31, 2021
HQS-11: Homeownership Option – Initial HQS Inspection	extended. The Department is waiving the requirement for an initial HQS inspection before commencing monthly homeownership assistance payments. The family is still required to obtain an independent professional inspector and the PHA is still required to review the independent inspection and has discretion to disapprove the unit because of the contents of the inspection report. Housing Works has elected to use the inspection conducted by an independent professional inspector.	Starting: April 10, 2020 Ending: Dec. 31, 2021
HCV-2 General: Information When Family Is Selected – PHA Oral Briefing	The Department is waiving the requirement that the PHA must give an oral briefing to families in the HCV and PBV programs. The PHA must instead conduct the briefing by other means such as webcast, video call, ex expanded information packet. The PHA must ensure that the method of communication for the briefing effectively communicates with, and allows for equal participation of, each family member, including those with vision, hearing, and other communication-related disabilities and ensures meaningful access for persons with limited English proficiency.	Starting: April 10, 2020 Ending: Dec. 31, 2021
	For families selected from the waitlist, Housing Works has elected to complete oral briefings over the phone or video call. We will continue to comply with LEP requirements and grant reasonable accommodations requested.	

HCV-3 General: Term of Voucher –	The Department is waiving the requirement the voucher term extensions must be in accordance with the PHA administrative plan.	Starting: April 10, 2020
Extensions of Term	Currently Housing Works issues voucher for 120 days with an additional 30-day extension as a reasonable accommodation. With the new waiver, Housing Works has elected to issue an additional one-time 120-day voucher for clients that request an extension. Client is required to request extension in writing but can also do so over the phone with proper documentation from Housing Specialist. Request for an extension must be received by December 31, 2021	Ending: Dec. 31, 2021
HCV-4 General: PHA Approval of Assisted Tenancy – When HAP Contract is Executed	The Department is waiving the requirement that the HAP contract may not be executed 60 days after the lease term begins. A PHA may now execute a HAP contract after 60 days after the beginning of a lease and make HAP back to the beginning of the lease term. The HAP contract must be executed no later than 120 days from the beginning of the lease term. Housing Works has elected to grant an additional 60 days extension on execution of HAP contract. Execution of HAP contract must happen no later than 120 days from beginning date of lease.	Starting: April 10, 2020 Ending: Dec. 31, 2021
HCV-6 General: Automatic Termination of HAP Contract	The Department is waiving the requirement to terminate a HAP contract 180 days after a housing assistance payment is reduced to \$0. This is in recognition that the COVID-19 emergency may cause the temporary addition of household members which causes the calculation of HAP to reach \$0. As an alternative requirement, the PHA, following a written notice to the owner and family, may extend the period of time following the last payment to the owner that triggers the automatic termination. The extension beyond the normally applicable 180 days is determined by the PHA but may not extend beyond December 31, 2021. Housing Works has elected to extend the 180 day "grace period" for families on Zero HAP. The extension beyond the 180 days may not extend beyond December 31, 2021. Housing Works will provide written notice to the owner and family.	Starting: April 10, 2020 Ending: Dec. 31, 2021
HCV-6 General: Increase in Payment Standard under HAP contract term	The Department is waiving the requirement that if a payment standard is increased during the term of a HAP contract, the increased payment standard shall not be effective until the family's first regular reexamination. Instead, the increased payment standard may be effective at any time (e.g., interim reexamination, owner rent increase) after the effective date as long as it is not later than then family's first regular reexamination. Housing Works has elected to apply the increased payment standard any time after the effective date of the increase in the payment standard amount. For new payments standards that became effective on January 1st, increased payment standards can be applied with a family's Interim re-examination if the reexamination occurs before their scheduled annual re-examination. This waiver is applicable until December 31, 2021.	Starting: June 1, 2020 Ending: Dec. 31, 2021
HCV-9: Homeownership Option – Homeownership Counseling	The Department is waiving briefing and counseling sessions to permit families to purchase a home without fulfilling the normally applicable pre-assistance homeownership counseling requirements, though HUD encourages families to continue the sessions that can be accomplished in accordance with social distancing directives. Housing Works has elected to permit a family to purchase a home under the HCV program without homeownership counseling until December 31, 2021.	Starting: April 10, 2020 Ending: Dec. 31, 2021

HCV-10 General: Family Unification Program (FUP) Youth Age Eligibility to Enter HAP Contract	The Department is waiving the requirement that FUP youth must be not more than 24 years of age (not yet reached their 25 th birthday) and is replacing it with the requirement that FUP youth be not more than 25 years of age (not yet reached their 26 th birthday). Housing Works has elected to enter into a HAP contract for a FUP Eligible Youth before their 26 th birthday.	Starting: April 10, 2020 Ending: Dec. 31, 2021
SEMAP Waivers #11(b): SEMAP (Section Eight Management Assessment Program)	For PHAs that have a SEMAP score pending as of the date of the most recent PIH Notice, and for any PHA with a fiscal year ending on or before December 31, 2021, HUD will not issue a new SEMAP score unless the PHA requests that a new SEMAP score be issued. HUD will carry forward the most recent SEMAP score on record. Housing Works has elected to not request a new SEMAP score for FYE 2020 and 2021.	Starting: April 10, 2020 Ending: Dec. 31, 2021
SEMAP Waivers #11(b-2): SEMAP Certification Timing	HUD waives the requirement for PHAs to submit an annual SEMAP certification in PIC within 60 days of FYE during the timeframe HUD is rolling over prior year SEMAP scores. Housing Works has elected to not submit an annual SEMAP certification for FYE 2021. The period of availability ends on January 1, 2022.	Starting: Nov. 30, 2020 Ending: Jan. 1, 2022
HCV-5 General: Absence from Unit	HUD is waiving this regulatory requirement to allow the PHA at its discretion to continue housing assistance payments and not terminate the HAP contract due to extenuating circumstances (e.g., hospitalization, extended stays at nursing homes, caring for family members). The PHA must maintain documentation in the tenant file which explains the extenuating circumstances that caused the extended absence. Despite a family's absence of more than 180 consecutive days, Housing Works has elected to allow a families absence as long as the tenancy is resumed by December 31, 2021. The HAP contract will terminate on December 31, 2021 if the family is still absent from the unit.	Starting: April 10, 2020 Ending: Dec. 31, 2021
HCV-11 General: Family Unification Program: Length of Assistance for Youth	The statute limits the availability of assistance to a period "not to exceed 36 months." COVID-19 may have resulted in job loss or the inability to identify a unit affordable to the youth without rental subsidy. As a result, the youth may again be at risk of homelessness at termination upon having received 36 months of assistance. To prevent such an outcome, HUD is waiving the statutory limitation and establishing an alternative requirement. Specifically, for FUP youth who will reach the 36-month limit between April 10, 2020, and June 30, 2021, a PHA may suspend terminations of assistance for a period of up to six months from the date the youth's assistance would have been terminated absent this waiver. Depending on the timing and length of the suspension, impacted youth may have their assistance extended beyond December 31, 2021. Housing Works has elected to approve a six months extension to youths in need of assistance past the 36-month limit. The period of availability to grant the extension ends on December 31, 2021.	Starting: July 2, 2020 Ending: Dec. 31, 2021

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HCV-12 General: Family Unification Program: Timeframe for Referral	The statute provides that assistance may be provided on behalf of "otherwise eligible youths who have attained at least 18 years of age and not more than 24 years of age and who have left foster care or will leave foster care within 90 days." Due to the COVID-19 pandemic, it may be difficult for youth to find units that are available for lease within the 90- day timeframe, increasing the risk that such youth may experience homelessness. To prevent such an outcome, HUD is waiving the statutory limitation and establishing an alternative requirement. Specifically, PHAs may accept referrals from child welfare agencies for youth who will leave foster care within 120 days. Housing Works has elected to accept referrals from child welfare agencies for foster youth who will leave foster care within 120 days, instead of 90 days.	Starting: July 2, 2020 Ending: Dec. 31, 2021
HCV-14 General: Mandatory Removal of Unit from PBV Contract	Under the PBV program, a PHA is required to remove a unit from a PBV HAP contract after 180 days of zero housing assistance payments to the unit owner on behalf of the family residing in the unit. This situation arises when the family increases its income to such an extent that it no longer requires housing assistance. In recognition that the COVID19 pandemic is creating uncertainty for owners and families, HUD is waiving this requirement. As an alternative requirement, HUD is authorizing a PHA at its discretion to keep such units under contract for a period of time that exceeds 180 days but does not extend beyond June 30, 2021. Housing Works has elected to keep units that have exceeded 180 days of zero housing assistance for a period of time but will not extend beyond June 30, 2021.	Starting: July 2, 2020 Ending: Dec. 31, 2021
HQS-8: PBV HAP Contract: HQS Inspection to Add or Substitute Units	At the discretion of the PHA and subject to all PBV requirements (including the program cap and income-mixing requirements), the PHA may amend the HAP contract to add additional PBV contract units or to substitute a different unit for a previously covered contract unit. The PBV requirements include inspecting the proposed substitute or additional unit to determine that the unit meets HQS before it may be added to the HAP contract. HUD is waiving the HQS inspection requirement. In order to substitute or add a new unit to the PBV HAP contract, the PHA may rely on the owner's certification that the owner has no reasonable basis to have knowledge that life-threatening conditions exist in the unit or units in question instead of conducting an initial inspection. At minimum, the PHA must require the owner's certification. However, the PHA may add other requirements or conditions in addition to the owner's certification but is not required to do so. This waiver may also be applied to PHA-owned units if the independent entity is unable to perform the inspection. Housing Works will accept owner's self-certification for an initial inspection ends on December 31, 2021. For any unit added to a PBV HAP contract based upon an owner's self-certification, Housing Works will conduct an HQS inspection as soon as reasonably possible but no later than June 30, 2022.	Starting: November 30, 2020 Ending: Dec. 31, 2021 Physical Inspections due: June 30, 2022

HQS-10: Housing Quality Standards (HQS): Space and Security	The regulation establishes a minimum standard for adequate space for both an HCV- and PBV-assisted family. Specifically, it requires that each dwelling unit have at least 1 bedroom or living/sleeping room for each 2 persons. HUD is waiving this requirement for PHAs where the PHA wishes to assist a current participant that needs to add a member or members to the assisted household as a result of the COVID-19 pandemic, and the additional family members would result in the unit not meeting the space and security standards. This provision does not apply to an initial or new lease. A participant must not enter into a new lease for a unit that does not comply with the space and security standards. For any family occupying a unit that does not meet the space and security requirements pursuant to this waiver, the waiver will be in effect for the duration of the current lease term or one year from the date of the most recent notice, whichever period is longer. Housing Works will ensure that the file is documented appropriately. This waiver will only apply to contracts currently in effect.	Starting: November 30, 2020 Ending: Remains in effect one year from lease term or date of PIH Notice 2021- 14, whichever is longer.
HCV-8: Eligibility Determination: Income Verification	HUD is waiving the third-party income verification requirements for applicants, and will allow PHAs to consider self-certification as the highest form of income verification at admission. PHAs must review the EIV Income and IVT Reports to confirm/validate family-reported income within 90 days. To determine eligibility prior to admissions, Housing Works has elected to accept self-certifications as the highest form of income verification. Self-certification may be submitted by fax, mail, email, hand delivered to drop box or over the phone. HCV voucher holders are asked to continue to report future changes in writing. As part of the requirement, Housing Works will review EIV Income and IVT Reports to confirm/validate family-reported income within 90 days.	Starting: May 4, 2021 Ending: Dec. 31, 2021
HCV-9: Eligibility Determination: Social Security Number and Citizenship Verification	HUD is waiving the requirements to obtain and verify social security number documentation and documentation evidencing eligible noncitizen status before admitting applicants to the HCV program. PHAs may adopt policies to admit applicants who are unable to provide the required SSN or citizenship documentation during the initial eligibility determination. As an alternative requirement, such individuals must provide the required documentation within 90 days of admission to be eligible for continued assistance, pending verification. Additionally, PHAs may accept self-certification of date of birth and disability status if a higher level of verification is not immediately available. As an alternative requirement, individuals admitted under this waiver must provide the required documentation within 90 days of admission to be eligible for continued assistance. Housing Works will accept self-certification of date of birth and disability status if a higher level of verification is not immediately available. If self-certification is used, Housing Works will obtain a higher level of verification within 90 days of admission or verify the information in EIV. For applicants unable to provide social security number documentation and/or documentation evidencing eligible noncitizen status before admissions, Housing Works will require that such individuals provide the required documentation within 90 days of admission to be eligible for continued assistance.	Starting: May 4, 2021 Ending: Dec. 31, 2021

HCV-15: Project-Based Voucher (PB) and Enhanced Voucher (EV) Provisions on Under-Occupied Units HUD is waiving occupancy/subsidy standards under the PBV program allowing PHA to permit a family to initially lease an under-occupied PBV or RAD PBV unit (a unit that has more bedrooms than what the family qualifies for under PHA subsidy standards) under certain circumstances as described in PIH Notice 2021-14, and to allow for the continued occupancy of PBV and EV families already under a lease for an under-occupied PBV, RAD PBV, or EV unit. This includes waiver of the statutory provisions concerning single person families, so that the PHA may allow a single person to lease a unit with more than 2 bedrooms under the conditions set forth in PIH Notice 2021-14. This waiver does not affect other requirements for family eligibility or the PBV program.

Housing Works has elected to accept the occupancy standard waiver for PBV provisions on under-occupied units.

In an effort to comply with specific waiver requirements, Housing Works will review PIH Notice 2021-14 to ensure that specific waivers and alternative requirements are followed.

Any PBV, RAD PBV, or EV family residing in an under-occupied unit on this date in accordance with this waiver may remain in the unit until the end of the family's lease term following this date, at which time the family will be subject to the relevant requirement for under-occupied units.

Starting: May 4, 2021

Ending: Dec. 31, 2021